

Pork Chop's Way

Service Contract

1. **Client** agrees to contact **Pork Chop's Way** 3 days prior to departure to confirm their travel plans and to verify the dates of service unless other arrangements have been made in advance.
2. **Client** agrees to notify **Pork Chop's Way** in the event **Client** is delayed in returning home. **Client** further agrees to pay **Pork Chop's Way** for any additional visits required until **Client** returns home.
3. **Client** authorizes **Pork Chop's Way** to enter **Client's** home to provide the services listed herein, and/or written on any invoice, or as requested by **Client** in any telephone conversation. Email, or fax transmission. Said services to be performed in accord with the **Clients** most recent Pet Profile, **Client** Profile, Home Profile, and/or other documents or notes, paper or electronic, on file with **Pork Chop's Way**.
4. If the pet(s) become ill while under the care of **Pork Chop's Way**, and medical care is needed in the best judgment of **Pork Chop's Way**, **Client** authorizes **Pork Chop's Way** to transport the pet(s) to **Client's** veterinarian (or one who is available). **Client** authorizes **Pork Chop's Way** to approve any emergency treatment recommended by said veterinarian when the cost of treatment is within the limits authorized in a Veterinarian Release Form. **Client** authorizes **Pork Chop's Way** to take **Clients** pet(s) to **an Emergency Clinic For Animals** when the **Clients** veterinarian is not immediately available. **Client** further agrees to promptly reimburse **Pork Chop's Way** for any expenses incurred for any medical treatment or emergency care.
5. **Client** releases **Pork Chop's Way** from all liability related to transportation, treatment, or expenses, resulting from any emergency or special needs as determined by **Pork Chop's Way**.
6. **Client** releases **Pork Chop's Way** from all liability related to the transportation of the pet to and from their home and **Pork Chop's Way** facilities.
7. **Pork Chop's Way** agrees to provide the services stated herein in a reliable and trustworthy manner. In consideration of these services, and as an express condition thereof, the **Client** expressly waives and relinquishes any and all claims against **Pork Chop's Way**.
8. **Client** agrees to pay **Pork Chop's Way** the total fee for services to be rendered upon signing this contract. A 48-hour advance notice is required for cancellations in order to receive a full refund credit, less any consultation fees and less a 20% cancellation fee. Refund Credits expire 12 months from the date issued. Fees for Holiday bookings are non refundable. No cash refunds will be made.
9. **Pork Chop's Way** is not liable for injury to, or loss of, any pets allowed, at the direction of the **Client**, access to a doggie door, or allowed outside the **Client's** house off lead or unattended.
10. **Client** agrees to reimburse **Pork Chop's Way** for the cost of materials necessary for satisfactory performance of duties; and/or for any emergency expenses incurred resulting there from.
11. **Client** agrees to pay **Pork Chop's Way**, at the then current hourly rate, currently \$20, for trips to purchase necessary pet supplies, food, and/or to handle emergencies.

12. In the event of incompatibility, personal emergency, illness, injury, or unavailability on the part of **Pork Chop's Way**, **Client** authorizes **Pork Chop's Way** to arrange for another qualified individual to fulfill the responsibilities set forth in this contract, or, to arrange for alternative care of **Client's** pet(s). **Client** further agrees to promptly reimburse **Pork Chop's Way** for additional costs incurred, if any, due to providing alternative care of **Client's** pet(s).
13. **Client** agrees to pay **Pork Chop's Way** the regular per visit rate, or daily rate, for any additional, necessary or unnecessary, visits made due to Client not notifying **Pork Chop's Way** upon their return home.
14. The term **Pork Chop's Way** as used herein refers to the officers, owners, principals, employees, and subcontractors of the company known as **Pork Chop's Way**.
15. The term of this contract shall commence on this date and Client agrees that this contract shall be extended, in its entirety, without further written authorization upon Client's request to provide services in the future via phone, email, or in person.

Client fully understands the contents of this contract and agrees to the terms and conditions herein. **Client** further agrees to pay any additional charges due when the services have been completed. In the event any part of this contract shall be determined to be invalid it shall have no bearing on any other part of this contract. Any exceptions to any part of this contract must be in writing and signed by all parties.

X

Client

Date